

Capital Planning Committee

Fiber to Affordable Housing Project Update

Closing the Digital Divide in San Francisco
Nov 2021

Speakers:

Linda Gerull, Executive Director, Department of Technology Rey LaChaux, Digital Equity Manager, MOHCD Lydia Ely, Deputy Director for Housing, MOHCD

City Digital Equity Strategy: Background and Vision



Background

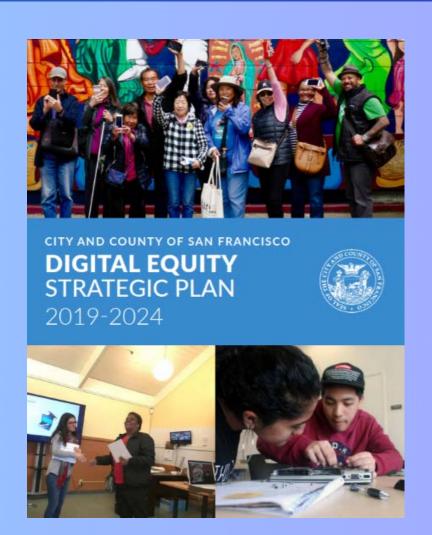
- MOHCD prepared the City's Digital Equity Strategic Plan
- 8 City departments involved in planning and advising roles in strategy development
- Resident engagement included citywide survey and community needs assessment with 400 residents and 50 stakeholder organizations.

Vision

 Full and equitable access to digital technology and its benefits so all SF residents can thirive

The "3-legged" Stool of Digital Equity

- Internet Access: high quality, reliable, and affordable Internet
- Devices: Standard, business/school level
- Digital Skills: Full spectrum of digital literacy, from basic to advanced



Internet access for all SF households



Of the estimated 386,349 households in San Francisco, 64,800 lack broadband and 29,199 lack any Internet access.

	Households	Percentage
Total population	386,349	-
No broadband (wired)	64,800	16.8%
No Internet access	29,199	7.6%
Cellular data plan with no other type of Internet subscription	29,497	7.6%

Source: IPUMS USA. American Community Survey 2019 1-year estimate

Internet Service for Digital Equity



Capital Fundings to Expand Services

Fiber to Housing for Affordable Housing Units (7,328 Units)

COVID Shelters, Navigation Centers, Isolation Hotels (10 locations)

Senior Low-Income Complexes to support Telehealth (2 locations)

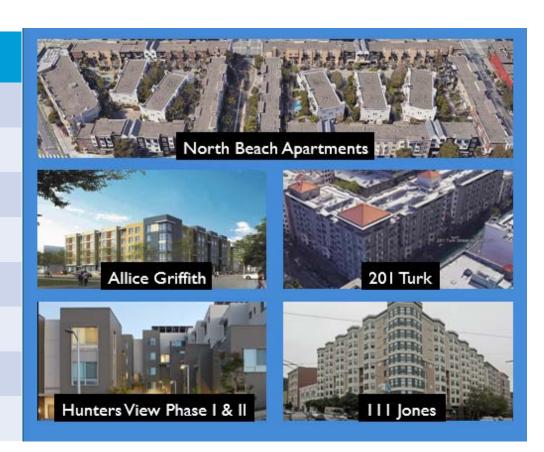
Community Rooms (31 locations)

Low-income Housing with High Number of Students (15 sites, 1,800+ students)

Park/Rec Centers used for DCYF Community Hubs (7 locations)

Student Community Hubs (33 locations) and 1,300 Chromebooks

SRO WiFi service in Chinatown – 2 Completed (40 units)



Near Term: Partnership with SFHA for Sunnydale Installation





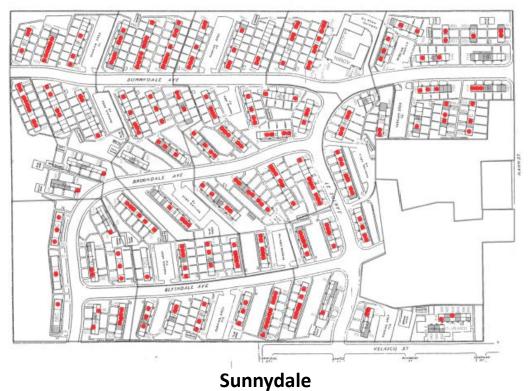


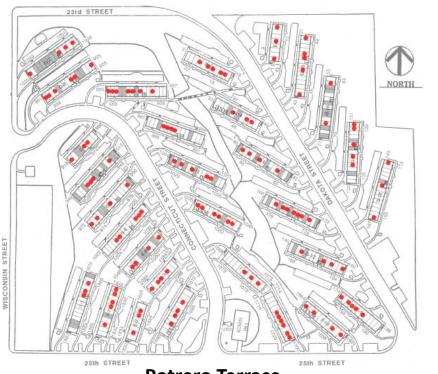


San Francisco Housing Authority



Wi-Fi Installation for Public Housing Residents (estimated cost of \$1.4 million)





Legend

- Vacant units
- Units with youth in grades 3 to 12

Potrero Terrace

	Sunnydale	Potrero Terrace	Potrero Annex (not shown)
Total number of occupied units	563	301	96
Total number of units with youth in grades 3-12	268	130	15
Total number of youth	418	191	27

City of San Francisco | Salesforce Digital Literacy and Entrepreneurship Playbook







Project Goals



Design an **entrepreneurship and ecommerce digital skills playbook** for low-income communities.



Playbook to be used by CBOs and other digital skill training providers to deliver classes and programs.



What Participants Learn

Digital start-up skills	E-commerce & marketing	Resources & coaching
✓ Introduction to modern web applications	✓ Introduction to entrepreneurship, e-commerce, and branding	✓ Understand how to start a legal business entity and the responsibilities of a business owner
✓ Personal and business finance	✓ E-commerce selling models	✓ Leverage the resources and support available in the City of San Francisco
✓ Personal online safety and security	✓ E-commerce marketing basics	✓ Get hands-on coaching and individualized support upon course completion
	✓ Customer service basics	
	✓ Launching an Etsy Store	

FY21/22 Status and Budget



- Aligning the organization to support this work and adding project positions
- Estimated project spend
- Contracting with expert industry consultant for engineering and deployment
- Established City owned ISP to reduce future cost
- Concerns for supply chain delays



Fiber to Housing Investment Impact



Internet service enables City programs and city digital services that improve the quality of life in the community with a focus on students, seniors, low income residents, residents with disabilities, and unserved communities in the City.

